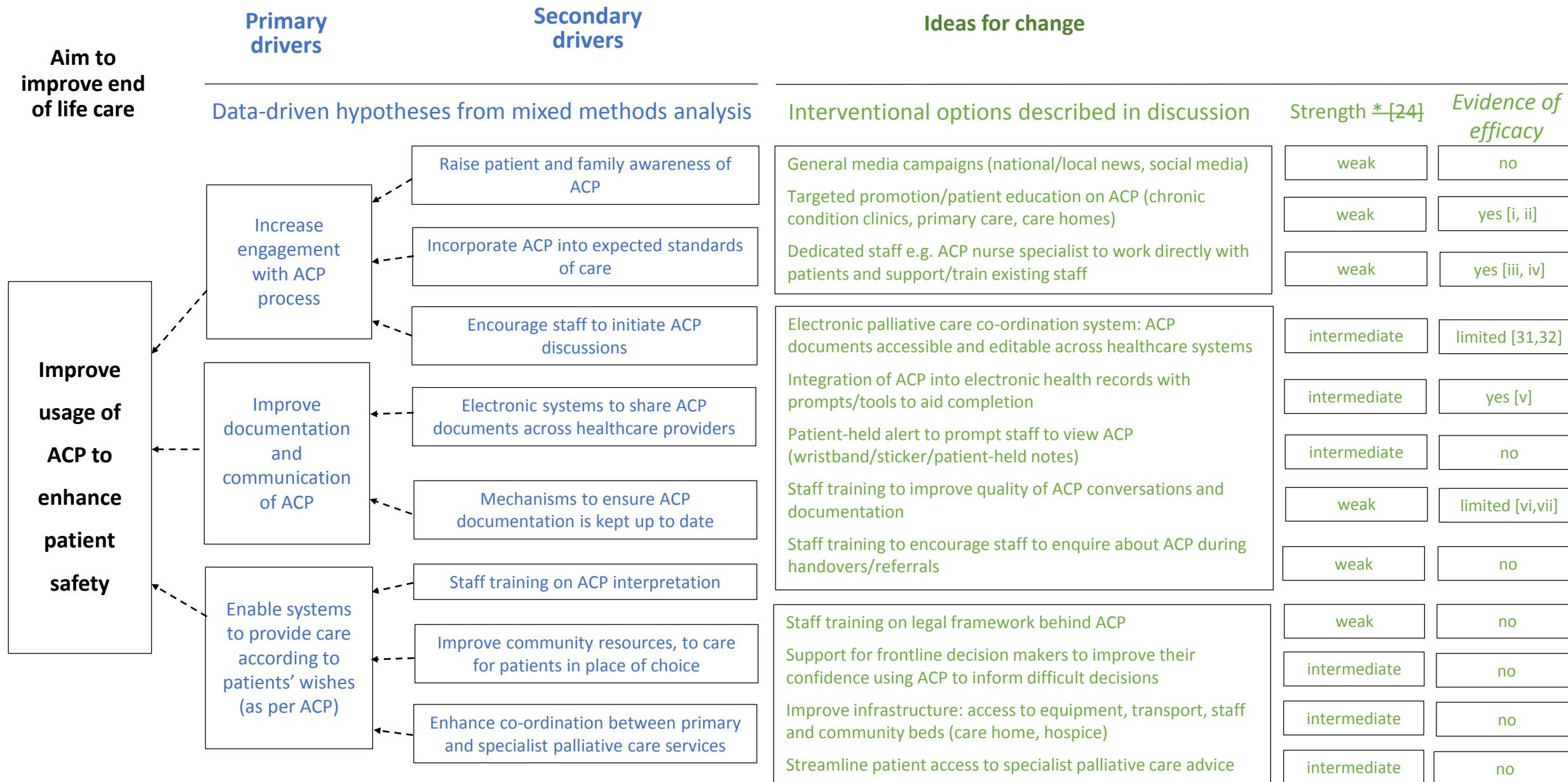


Figure 2: A driver diagram of data-driven hypothesis to improve the safety of Advance Care Planning to end of life patients



This driver diagram is a visual summary of our research paper designed as a quality improvement tool. Primary and secondary drivers are hypotheses derived from our mixed methods analysis. Ideas for change are interventional options developed by our research team and described in the discussion. These interventions are graded according to United States Department of Veterans Affairs (USDVA) Strength of Intervention scale.[24] Weak interventions are mostly human-dependent, intermediate interventions rely on people but systems can limit choice and variation or offer guidance, strong interventions eliminate chance and force replication in choices with minimum supervision needed (i.e. are system controlled). A focused literature search was performed to identify existing ACP interventions and identify where there is empirical evidence of efficacy.